COURSE SYLLABUS

AI Automation (No-Code/Low-Code) for Government Agencies (Self-Paced)

Put AI to work automating routine government tasks with no-code and low-code tools - connect triggers, AI steps, and actions so routine work runs itself.

> Group classes (Live Online) and onsite training are available for this course. For more information, email onsite@graduateschool.edu or visit: https://www.graduateschool.edu/courses/ai-automation-no-code-low-code-for-government-agencies-self-paced



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Course Outline

Module 1: Automation without code

- What no-code/low-code automation is
- Tools you may already have (Power Automate and others)
- Where AI fits in a flow
- Picking good first candidates

Module 2: Building your first automation

- Triggers and actions
- Adding an AI step
- Connecting apps and data
- Testing the flow

Module 3: Reliability and guardrails

- Error handling and notifications
- Keeping a human approval step
- Data and privacy cautions
- Documenting your flows

Module 4: Automate something useful (capstone)

- Mapping a repetitive task
- Building the automation
- Testing with real cases
- Rolling it out to your team