COURSE SYLLABUS

AI for State & Local Government (Self-Paced)

A practical AI on-ramp for state and local government - where AI delivers value, how to start safely on a budget, and how to avoid the common pitfalls.

> Group classes (Live Online) and onsite training are available for this course. For more information, email onsite@graduateschool.edu or visit: https://www.graduateschool.edu/courses/ai-for-state-local-government-self-paced



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Course Outline

Module 1: Why AI, why now for state and local

- What AI can do for SLTT agencies
- Examples: permitting, constituent services, records, operations
- Setting realistic expectations
- Where to start

Module 2: High-value use cases

- Constituent services and call centers
- Document and records work
- Data and reporting
- Internal productivity

Module 3: Doing it safely on a budget

- Data, privacy, and public-records concerns
- Vendor and procurement basics
- Equity and bias considerations
- Human oversight

Module 4: Your adoption first steps (capstone)

- Picking a first pilot
- Building support and communicating value
- Avoiding common pitfalls
- A 90-day starter plan