COURSE SYLLABUS

Building Agents with Microsoft Copilot Studio for Government Agencies (Intermediate)

The low-code path to building AI agents inside Microsoft 365 - create, ground on agency content, and publish Copilot Studio agents for your agency.

> Group classes (Live Online) and onsite training are available for this course. For more information, email onsite@graduateschool.edu or visit: https://www.graduateschool.edu/courses/building-agents-microsoft-copilot-studio-government



support@graduateschool.edu •
(888) 744-4723

Course Outline

Module 1: Copilot Studio for government

- What Copilot Studio is and when to use it
- Low-code building vs full development
- Fitting into Microsoft 365 and GCC
- Planning your first agent

Module 2: Building and grounding an agent

- Topics, triggers, and conversation design
- Grounding on documents and data
- Adding actions and connectors
- Testing the agent

Module 3: Publishing and governing

- Publishing to Teams and channels
- Access control and permissions
- Data and compliance considerations
- Monitoring usage

Module 4: Build an agency agent (capstone)

- Picking a useful first agent
- Building and grounding it
- Publishing to a pilot group