

Managing Employee Trust Course

Group classes in Washington, DC and onsite training is available for this course.

For more information, email onsite@graduateschool.edu or visit: <https://www.graduateschool.edu/courses/managing-employee-trust>



CustomerRelations@graduateschool.edu •

[\(888\) 744-4723](tel:8887444723)

Course Outline

Module 1: Managing Employee Trust

- Understanding the importance of trust in leadership.
- Exploring Theory X vs. Theory Y leadership styles.
- Psychological contracts and trust erosion.
- Restoring and developing trust in organizations.

Module 2: Understanding Leadership and Change

- Key team development stages and emotional intelligence.
- Managing resistance to change.
- Adapting leadership styles to achieve results.

Module 3: Survey: Organizational Communications

- Survey on organizational relationships and trust.
- Leadership action planning.
- Understanding communication styles in leadership.

Module 4: Trust Builders and Busters

- Understanding the importance of trust in organizations.
- Steps to restore trust: a seven-step process.
- Effective strategies for managing trust and organizational change.